



Achieve Success in Access & Availability

The Food Bank believes that anyone in need should be able to access food. We are committed to expanding access and availability at all of our food distribution sites. We encourage your agency to consider the following:

Hours of operation

Open at least one day a week: This change will ensure clients have more access to food and will allow your agency to distribute additional healthy perishable product.

Open on evenings (5 p.m. or later) or weekends: Expanded operating hours will allow working families to visit your agency.

Limit restrictions on service

Service restrictions may include geographical limits or serving a controlled population (program clients, residents, etc.) We encourage agencies to limit restrictions on service to allow anyone in need to access their services. We understand that some closed sites and sites in urban areas may want to continue to restrict service. For those agencies we encourage innovative models to begin serving the general public as well as the current controlled population.

Limit frequency restrictions on service

We strongly encourage all agencies to provide food access to clients at least once per month. To increase client access to food we recommend allowing clients to visit once per week for food or eliminate frequency restrictions completely.